Carlette Mack started her career at Covenant House Alaska as an intern 25 years ago leading her to serve as the Chief Operating Officer, a role she held until 2020. In 2017, Carlette served as Interim Executive Director of Covenant House Illinois, helping establish Covenant House's newest site in Chicago. Carlette Currently serves as the Chief of Diversity, Equity and Inclusion implementing Covenant House's DEI strategic plan working in collaboration with Covenant House's in all six countries and 32 cities.